

**Contact: 0430 100 959 or 0430 107 004**

Merimbula Fishpen Holiday Apartments Policy 2023/24

**RATES**

• Seasonal rates apply: Peak, Spring and Autumn Shoulder, Low – as per the price list

• Members 20% discount on Non-member rate

• Additional adults, above the number of beds in a unit, incur a $20 charge per person/per night.

**UNITS**

**Unit 1 and 2 (Sleeps 6):**

3 Bedrooms - Queen bed, 3 single beds and a sunroom with 1 single bed.

Max 8 occupants with additional charge

**Unit 3 (Sleeps 5):**

2 Bedrooms –Queen bed, Bunk bed and single bed

Max 7 occupants with additional charge

**Unit 4 and 5 (Sleeps 2)**

King bed or 2 King Singles

Max 2 occupants

**BOOKINGS**

* Bookings open 12 months prior to arrival date
* Members and non-members have equal rights to book at any time and the first booking will get preference
* $200 deposit for all bookings, paid at the time of booking. Bookings are not secured until a deposit is receipted
* Full payment for the booking is required on arrival
* Guests will be required to provide a credit card as security against incidentals during their stay
* Unfortunately, refunds or credits are not available for late arrivals, early departures, or inclement weather. Cancellations, postponements, or refunds are not available once the booking has commenced
* Unit allocations: Whilst every effort will be made to accommodate unit preferences, specific unit number allocations are not guaranteed
* No-shows / Failure to cancel: Should a guest fail to cancel or postpone their booking in accordance with the terms below and not arrive on the day of check-in, they will be liable for full payment
* Should a guest cancel their booking the day before the check in date, they will be liable for full payment unless the booking is on-sold
* An additional cleaning fee of $200 will be charged if upon inspection of room, if there is damage to the unit, items missing, or unreasonable cleaning is required
* 14-day cancellation policy. The deposit of $200 will be forfeited if the booking is cancelled within 14 days of arrival
* For booking limits refer to price list
* Booking can be made online via the gundagaiservicesclub.com.au or contact the Fishpen Manager on 02 6495 1216

**CLEANING AND LINEN POLICY**

• Units are fully self-contained and well equipped with fresh linen and towels are supplied for all guests

• Replacement linen charge at customers request and is replaced at cost:

Queen Set + Towel: $20

Single Set + Towel: $10

• Replacement lined is included for stays of 10 days or longer

**PARKING POLICY**

• Each unit has 1 allocated car parking space outside the property. A total of 8 external

spots available

• No additional charge for boat parking – please advise if boat parking is required when booking

• Off street parking is reserved for Boats or trailers and must be organised at time of booking